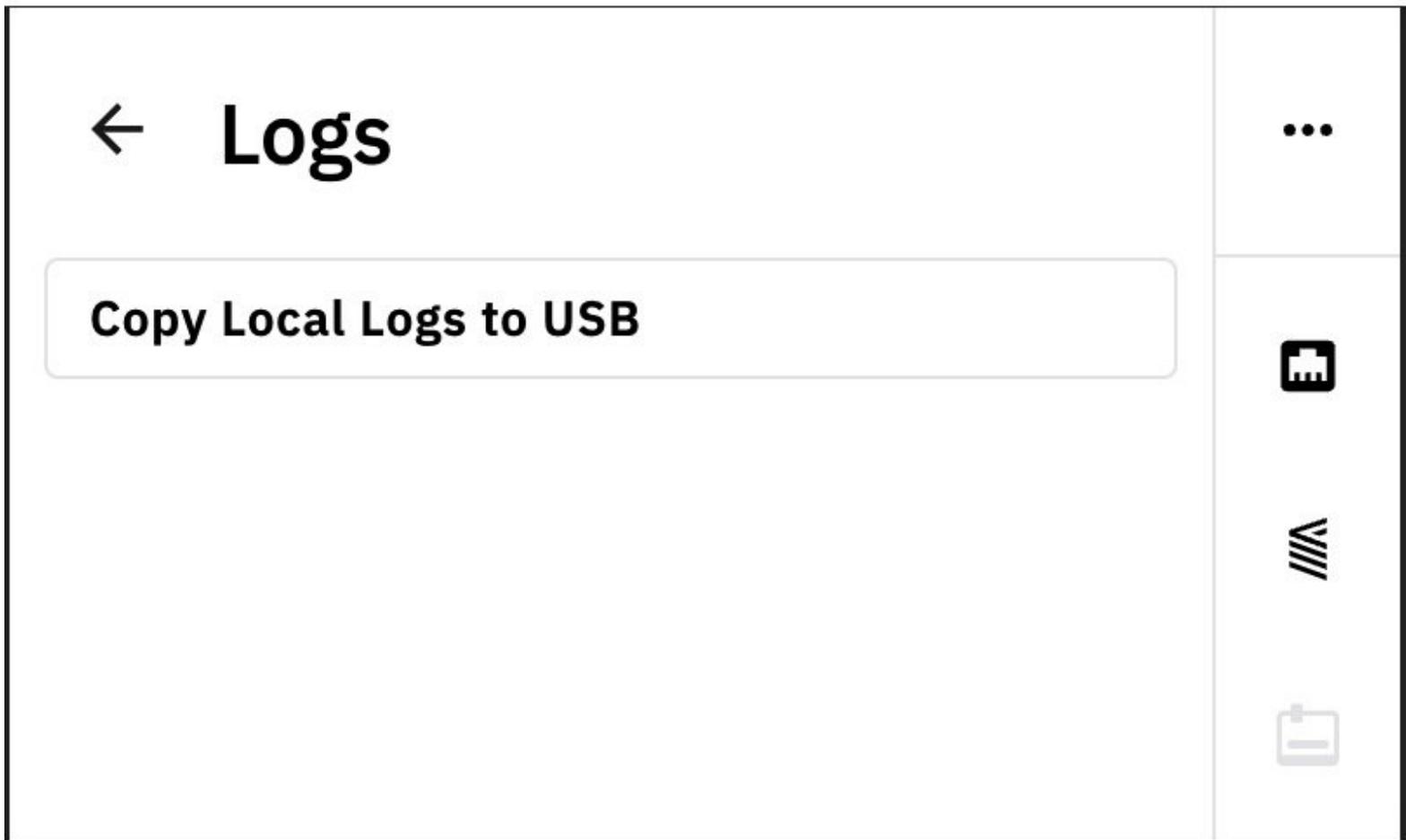




Logging on Palette 3

How to download logs onto the USB drive for Palette 3 for diagnostics.

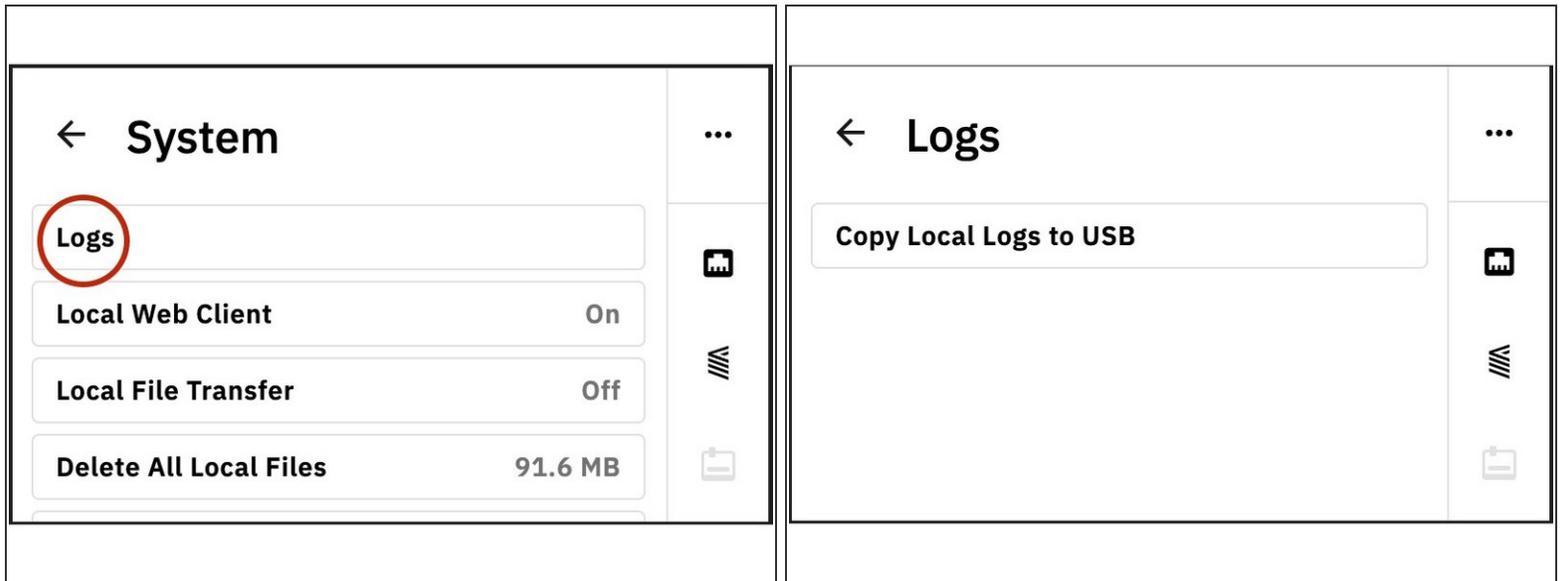
Written By: Mosaic Support



INTRODUCTION

In this guide you will learn how to download logs to a USB.

Step 1 — System Settings



- Logging is available with [firmware v22.04.19.0](#).
- Go to *Settings > System > Logs*.
- Insert the USB drive into Palette, and select *Copy Local Logs to USB*.
- When creating a ticket with Mosaic Support, please include these log files with your message.

If you have any questions, please don't hesitate to contact us at support@mosaicmfg.com.