

Update Element Firmware

How to update Element (HT) firmware over the Cloud or using a USB drive.

Written By: Mosaic Support

← Firmware



This document was generated on 2024-01-08 08:51:28 AM (MST).

Step 1 — Install Material Pods to Element



 Insert all of your available Material Pods into the receivers. This is done so that the Material Pod firmware will also be updated.

Step 2 — Check for New Releases and Update from Cloud

← Firmware
↓ ELEMENT
C Update from Cloud
면 Update from USB

- On Element's menu, go to Settings
 > Firmware.
 - New release versions will display here, and the option to update from Cloud will be available if Element is connected to the Internet.
- Select Update from Cloud to proceed with the firmware update.
- Please do not power off Element or unplug the power during the update.

This document was generated on 2024-01-08 08:51:28 AM (MST).

Step 3 — How to Update Firmware using USB Drive



- Download <u>firmware release</u>. Please note this page will be updated and available soon, Mosaic Support can also provide the firmware by email (support@mosaicmfg.com).
 (i) Keep file zipped.
- Transfer the firmware zip folder to a USB drive, insert into Element's USB port.
- Select Update from USB on the *Settings > Firmware* screen.

A Please do not power off Element or unplug the power during the update.

If you have any questions, please don't hesitate to contact us at <u>support@mosaicmfg.com</u>.

This document was generated on 2024-01-08 08:51:28 AM (MST).